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# Pro-Tech Sno Pusher® Owner's Guide

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FTF (forklift) Model

## ABOUT PRO-TECH

Pro-Tech offers a robust product line of containment and multi-use plows to help its customers address multiple surface conditions and applications with confidence. Through quality, price and availability, Pro-Tech delivers proven value with durable, competitively priced products that are there when customers need them.

### Quality, Price and Availability

**Quality:** Pro-Tech's values are trust, respect and quality based on integrity. We define integrity as consistency and credibility – and this applies not only to our products, but to our people as well. Our focus on integrity ensures that everything we do goes beyond the economics of business and stays consistent with our core values.

Quality is a measurement of our values translated through our word and our product. Our quality systems measure our performance with inspection processes and is maintained by a series of checks and balances, and is reinforced with training.

With over 25 years of manufacturing and design experience and over 60,000 units sold - we confidently stand behind our product warranties.

**Price:** Quality and availability don't mean a whole lot if your product is priced out of reach for the majority of customers. At Pro-Tech, we feel we have the very best combination of Quality, Price and Availability. Our top quality products - with the Pro-Tech name, experience, warranty and integrity behind them – are priced fairly.

Combined with our Freight policy, our legendary durability, our turnkey mindset and our commitment to building relationships, our pricing guideline is just one of the many areas where we deliver more than is expected.

**Availability:** We believe customer satisfaction comes when the customer knows exactly what they are getting, when they are getting it and what it will cost. Our commitment to availability means that we build our inventory levels up during the winter season so we'll have product to ship when an order is placed.

We'll call you when your order is leaving the lot and our trucking partners will call you to confirm delivery times.

Our large distributor and dealer network ensures that large volumes of Pro-Tech products are available in multiple varieties across the United States and Canada.

And now with product available to purchase online, our commitment to availability has grown to match the expectation that many snow & ice management professionals have – that some products should only be a click away.

## **SAFETY PRECAUTIONS**

1. NEVER get under the unit during maintenance procedures without properly securing the unit
2. ALWAYS take a few minutes to properly secure the unit using dunnage or jack stands to ensure safety during maintenance.
3. DO NOT rely solely upon the hydraulics of your machine to secure the unit during maintenance.
4. NEVER get between the prime mover and the unit while attaching.
5. ALWAYS be sure to keep hands and feet away from designated pinch points.
6. DO NOT place hands or feet under the unit or the prime mover.
7. NEVER stand in front of a unit while prime mover is in operation.

## **OPERATING THE UNIT**

The Pro-Tech Sno Pusher® is designed with several exclusive features to ensure safe and efficient snow removal. The heavy duty rubber cutting edge is combined with front and rear angled wear shoes. This minimizes potential damage to your machine by enabling the Sno Pusher to move over raised manhole covers, low curbs and other obstructions. At the same time you will maintain surface contact close enough for superior snow, flood and waste water removal purposes.

To ensure your unit will provide you with years of service with minimal maintenance follow these simple instructions:

1. Once the Sno Pusher is properly attached to your machine it **MUST** be leveled **BEFORE** plowing.
2. To ensure proper contact drive your machine forward approximately 20', check surface area under your machine to ensure that plowing area is clean. If your plowing area is not completely clear, feel free to loosen the tension of binder(s) to allow your Sno Pusher to vertically adjust for maximum surface contact. Your rubber edge Sno Pusher will not remove hard-pack.

For hard-pack removal, see Pro-Tech's steel edge product lines.

3. DO NOT apply down force to the unit while plowing. This will considerably shorten the life of your wear shoes and this is **NOT** necessary for proper plowing.

## ATTACHING THE UNIT: FTF model

Attaching the Sno Pusher to your machine is made easy with Pro-Tech's fork tube slot receivers.

1. Drive the forks of your forklift through the two slots on the back of your Sno Pusher. (Figure 1)



Figure 1

Make sure the forks are driven through all the way so the back of the Sno Pusher is up against the back of the forks. (Figure 2)



Figure 2

2. Attach the chains and binders to secure the Sno Pusher to your machine.

You will hook the chain from one end of the pusher, behind the back of the forks to the other end of the pusher and tighten it with a ratchet binder.

For FTF, Binder Kit Includes:

- 2 – 5' sections of 3/8" P-43 Transport Chain
- 2 – 5/16" Grab Hooks
- 1 – 3/8" Heavy Duty Ratchet Binder
- 2 – 3/8" Clevis Attachments

## MAINTENANCE

Your Pro-Tech Sno Pusher® requires only minimal service to remain in top condition. Follow these simple guidelines to ensure proper plowing and long life:

### RUBBER

The heavy duty rubber cutting edge on every Sno Pusher has a symmetric design that is able to be adjusted for height, rotated and flipped. This provides (4) unique cutting edges ensuring long lasting performance. On the FTF model this rubber is 1 1/2" x 10". To ensure several years of service perform periodic inspections and adjustments following these simple guidelines:

**IMPORTANT:** A warm piece of rubber is much easier to adjust than one that is cold. It is highly recommended that your machine be placed in a warm place whenever making adjustments.

1. Always begin by placing the Sno Pusher on a smooth, flat surface when making any adjustments. Then place a 1/4 inch object under the wear shoes to raise the Sno Pusher a 1/4 inch above the level surface.
2. Loosen all bolts fastening the rubber to the Sno Pusher. It is NOT necessary to completely remove the bolts.
3. Using a large mallet or pry bar, adjust the rubber so that the rear, bottom edge just touches the ground.
4. Once rubber is properly positioned begin tightening the bolts. Starting in the center, work toward the side plates tightening the bolts enough to create a

substantial bow in the 4" flatstock hold down.

**IMPORTANT:** We recommend using a 1/2" impact gun to ensure proper bolt torque (65 - 70 ft-lb).

## WEAR SHOES

Every Sno Pusher is equipped with two hardened abrasion resistant bolt-on wear shoes that are replaceable to provide seasons of use by offering superior protection against wear and tear. When replacement is required, follow these guidelines:

1. Raise your Sno Pusher off the ground and secure the unit under the lower, rear receptacle posts and the side plate reinforcement angles using dunnage or jack standards.
2. Loosen all six bolts fastening the wear shoe to the unit and carefully remove.  
  
**IMPORTANT:** Wear shoes are very heavy, please use caution during the removal and installation.
3. Position new wear shoe on left side and right side.
4. Install bolts, washers and locking nuts. Tighten bolts slightly, only enough to ensure that they won't fall off.
5. Lower unit on level surface and torque bolts (65 - 70 ft-lb) securely into place.

## STORAGE

Store the pusher in a location out of direct sunlight and exposure to the weather to prevent premature degradation of the cutting edge.

Properly clean the unit before storage and remove dirt, debris, salt, etc. to extend paint life.

## LIMITED 10 YEAR WARRANTY

We will repair or replace any Pro-Tech Sno Pusher proven to be defective in materials or workmanship for ten years after the purchase date, in accordance with the following terms and conditions:

1. Pro-Tech reserves the right to determine whether a unit will be repaired or replaced.
2. Transfer of ownership to any party other than those mentioned on the original, returned warranty card or online registration will completely void this warranty.
3. All shipping and handling charges for returned units must be prepaid by the owner and received at the Pro-Tech facility FOB.
4. Shipping and handling charges may be avoided by submitting photographic evidence clearly showing the problem area and/or details of mechanical failure. (Note: We reserve the right to have a factory representative evaluate any problem(s) in the field.)

Pro-Tech makes no other warranty of any kind, either expressed or implied, including warranties pertaining to merchantability and fitness for a particular purpose.

This warranty is intended to provide you with specific rights, you may also have other rights which vary both internationally and domestically, as well as from state to state.

## Warranty Coverage Procedure

1. Call Pro-Tech directly to discuss product information:
  - Serial #, Purchase Date, Proof of Purchase, Product Registration; product registered with Pro-Tech
2. Describe the nature of the warranty claim.

3. Provide digital photographs illustrating the failure.
4. Pro-Tech will determine if failure falls within the 10 year warranty. If it does, Pro-Tech will offer corrective options. If it does not, Pro-Tech will offer repair and cost options.

### **Exceptions to Warranty**

1. Any wear associated with sacrificial parts such as:
  - Wear Shoes, Hardware, Cutting Edge
2. Any damage occurring as a result of:
  - Misuse, Negligence, Accidental Impact
3. Any non-factory repair or alteration deemed detrimental to the functionality of the Sno Pusher upon inspection by a Pro-Tech engineer will void all warranties specific or implied.

THE USE OF NON-PRO-TECH REPLACEMENT PARTS, SUCH AS RUBBER CUTTING EDGES OR WEAR SHOES, WILL VOID ALL WARRANTIES.

4. Pro-Tech will not be held liable for any personal damage that occurs as a result of use. This includes, but is not limited to:
  - Injury, Death, Loss of Use, Income or Profit Loss, Property Loss/Damage

### **PRODUCT REGISTRATION**

In order for your new Sno Pusher to be covered under warranty you must register it with Pro-Tech. To register:

1. Please visit [www.protechcorp.com](http://www.protechcorp.com) to register your unit online.



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